

Terms and Conditions

This 3-page document shows our **Terms and Conditions (Terms)**. Please read the Terms and Conditions set out below carefully and make sure you understand them before registering on Exam Success Club or purchasing any of our products or services. If you do not agree with these then you cannot register on Exam Success Club or purchase or use any of our products or services. The Terms and Conditions are enforced to ensure a safe, stable and fair experience to all Users of Exam Success Club.

Wadham College of Science Ltd is Trading as Exam Success Club.

Please be aware that your bank statement will show a debit to Wadham College of Science and Not Exam Success Club.

Payment for tuition or use of any products or services from Exam Success Club constitutes agreement to these Terms and Conditions.

Wadham College of Science Ltd is the trading name of Exam Success Club, a company registered in England and Wales. Company number 11896355

Our registered office address is:

1 Park Square,
Newport
NP20 4EL

We can be contacted by email at: hi@wcosci.com

The Terms and Conditions constitute an Agreement between Exam Success Club and you, the User of Exam Success Club

User types

To register as a Member of Exam Success Club you must be over eighteen years of age.

There are 2 types of users of the Service:

- Paying parent Members ("Parent Member")
- Students over the age of 18 with access to their student account ("Active Student")

Member Subscription Plans

To register as a Member, you must provide your contact details (including email address), set a secure password, choose a monthly or annual plan (a "Subscription Plan") and pay via credit or debit card with the Company. Exam Success Club does not accept American Express.

Our Subscription Plans are as follows:

1. Pay as you go plan paid in advance of each Exam Success Club tutor session. These pay as you go sessions are non-refundable.
2. Monthly plan paid in advance on the first day of every month.

PRICES AND PAYMENTS

All prices listed on the Website are correct at the time of publication. However, we reserve the right to alter these in future.

Exam Success Club will take all reasonable care, in so far as it is in our power to do so, to keep the details of the User's order and payment secure, but in the absence of negligence on our part we cannot be held liable for any loss the User may suffer if a third party procures unauthorised access to any data the User provides when accessing or ordering from the Website.

The Payee debit/credit card details will be encrypted to prevent the possibility of someone being able to read them as they are sent over the internet.

Ending your Subscription Plan

As a Member you may end your Subscription Plan at any time. You can cancel your Subscription Plan in your account or by sending us a cancellation request to hi@wcosci.com. All cancellation requests must be received by us at least 24 hours prior to the renewal date of your next billing period. We will attempt to process all cancellation requests within 24 hours after we receive the request. If you cancel your membership less than 24 hours prior to the renewal of your Subscription Plan and you are charged for the next membership period, you should contact us at hi@wcosci.com. We reserve the right not to make any refund in these circumstances. All cancellation requests must give your first name, last name and Exam Success Club registered email address and inform us of your intention to cancel. We reserve the right not to give refunds for any unused Subscription Plan.

Cooling off period

In addition to your right to end your Subscription Plan in accordance with clause 11 of these Terms if you are a consumer in the United Kingdom or any country that is a member of the European Union, you have a legal right to cancel your Subscription Plan under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 at any time until the expiry of the fourteenth (14th) day from the date of payment for the Initial Term. In the event of cancellation in accordance with this clause before you have commenced use of the Service, you will receive a full refund of the price you have paid for the Initial Term. In the event that you cancel in accordance with this clause once you have commenced use of the Service, you agree that we have the right to deduct our reasonable charges from any refund. If the reasonable charges exceed the price you paid for the Initial Term you will not be eligible for a refund. Reasonable charges include costs associated with setting up and administering your account. We will process the refund as soon as possible and, in any case, within fourteen (14) days of the day on which you gave us notice of cancellation. Cancellation may be made by emailing us at hi@wcosci.com.

Changes to Terms and Conditions

We reserve the right, from time to time, with or without notice to you, to change these Terms and Conditions at our sole discretion. The Terms and Conditions applicable to your use of the Service will be the version that is current and displayed on this website as at each date you access this website. Your use of the Service after changes are made means that you agree to be bound by such changes. If you do not wish to accept the new Terms and Conditions you should not continue to use the Service.

Excluded services

The Service does not include the provision of computer or other necessary equipment to access the site. To use Exam Success Club, you will require Internet connectivity and appropriate telecommunication links. We shall not be liable for any telephone or other costs that you may incur.

Cancellation by us

We reserve the right to cancel or restrict your use of the Service at our discretion. One reason that we may do so is if we believe that you are in breach of any obligation under these Terms & Conditions. If we cancel your use of the Service such cancellation would be immediate and without notice.

Applicable Law

These Terms shall be governed by and construed in accordance with the laws of England and Wales and any disputes will be decided only by the English courts.